As a precautionary measure,

The following procedural changes will be in effect from

March 13, 2020-until further notice

We will continue to monitor the situation and adjust as necessary

Updated 3/13/2020 @ 5pm
MOST RECENT UPDATES

• Williamsburg landing residents should enter and exit using the front gate
• All employees should enter and exit using the back gate
• All visitors (non-residents & non-employees) will be screened (3 questions) at the front gate; those with answers indicating high risk will not be permitted to enter
• Outside visitors must enter through the main doors of each building and proceed to the receptionist desk to sign in and out.
• HRC, AL & MS will be closed to outside visitors.
  – The only visitors allowed in HRC will be Williamsburg Landing Residents who have spouses in HRC effective 3/14/20. (families of residents who are critically ill or at the end of life will be the exception)
  – The only visitors allowed in AL & MS will be Williamsburg Landing Residents who have spouses in AL & MS effective 3/16/20. (families of residents who are critically ill or at the end of life will be the exception)
• Non-residents receiving skilled care or long term care may not have outside visitors

• The Adult Day Center will close at 5pm today (3/13/20) and remain closed until further notice

• The Doig Health Club and Spa will close today and remain closed until further notice
  – Staff members of the Adult Day and Health Club & Spa will be reassigned to other duties
  – Non-Resident Memberships will be temporarily suspended; membership renewal dates will be extended by one month

• Construction/Grounds/Turnover/Contractors will be screened at the front gate

• Signage will be installed along the drive lanes to communicate the new procedure

• We encourage family members to communicate with their loved ones through telephone

• New reservations for Guest Rooms will no longer be accepted until further notice, those with existing reservations will be cancelled
• Marketing will not be conducting tours until further notice
• Residents who have WL Cable will be able to tune into Channel 5 for updates (Cox customers will not have access and should refer to the resident website, K-4 Connect)
• Group activities in HRC will be cancelled
• In-House activities in AL & MS will be limited to small groups (10 or less) check signage for details
• IL Happy Hours have been cancelled until further notice
• Sunday services will be cancelled until further notice
• Security will be responding to house calls, nurses will not
• If there is an active case of COVID-19 at Williamsburg Landing, we will notify residents
Screening Questions

Have you or anyone in your home been tested or been told you have COVID-19 (Coronavirus)?

Do you or does anyone in your vehicle or home have any symptoms such as: respiratory issues, fever, sore throat, cough or shortness of breath?

Have you worked in a health care setting that has any confirmed COVID-19 cases?

If any answer is yes, the visitor(s) will not be granted access to the community.

If they answer no to all questions, they will be allowed to proceed and asked to wash their hands immediately upon entering any building.
Doig Health Club & Spa

- Closed to all until further notice
- Non-Resident memberships will be extended by a month
- All Massages scheduled will need to be rescheduled for a later date

Adult Day

- Adult Day Services will remain closed until further notice (as of 5pm 3/13/2020)
Self-Serve stations in the Landing Building (salad bar, soup, self-serve drink stations) will be closed; staff will serve residents salads, soups and drinks

Buffets will be transitioned to a la carte for Friday Nights, Sunday Brunch and Special Event Dinners such as St. Patrick’s Day

Residents are discouraged from inviting guests to meals

Take out meals will be delivered to those quarantined in their home if needed

Sanitizer stations will be provided at each entrance to Independent Living dining areas

Water, Juice & Coffee stations in the Country Kitchens will remain in use (AL/HRC/MS/AD only)

Cleaning may continue during dining service when residents are present

Additional changes will be announced as needed
Clinic & Housekeeping

Clinic

• The Clinic will continue to operate as scheduled

• In the event you have medical concerns, please contact your physician by phone to receive instructions before visiting their respective office. If feeling ill, please CALL the Clinic - Do Not Visit.

• If an Independent Living resident is pending tests results or tests positive for COVID-19, please contact Nancy Barhite by phone so she can coordinate appropriate services to insure you can quarantine safely.

• Tests for COVID-19 cannot be done at Williamsburg Landing. It must be coordinated by a physician

Housekeeping

Our Housekeeping Team will be practicing an increased level of infection control measures in all common areas
• HRC, AL & MS will be closed to outside visitors

• The only visitors allowed in HRC will be Williamsburg Landing Residents who have spouses in HRC effective 3/14/20.

• The only visitors allowed in AL & MS will be Williamsburg Landing Residents who have spouses in AL & MS effective 3/16/20.

• Family of residents who are critically ill or at the end of life will be the exception

• Direct admissions requiring isolation will not be permitted unless they are a Williamsburg Landing resident

• Resident & non-resident volunteer services are temporarily suspended

• Group activities in HRC will be cancelled

• In-House activities in AL & MS will be limited to small groups (10 or less) check signage for details.
Transportation, Activities & Chaplain Services

- Transportation to/from medical appointments will continue

- Scheduled transportation to/from grocery stores will continue (Target, Harris Teeter, Trader Joe’s, Publix only). Trips to Patrick Henry Mall, Belk, Binns will be cancelled.

- Transportation for Independent Living residents to the following season ticketed events will be provided as long as the shows are not cancelled by their respective organization

  March 14  VSO Beethoven Symphony No. 6
  March 20  VSO Orchestra The Streisand Songbook
  March 22  Virginia Opera, Aida
  March 24  Chamber Music in Williamsburg Parker Quartet
  March 26  Williamsburg Symphony Orchestra Masterworks Concert 5 Romantics
  March 27  Virginia Symphony Orchestra Strauss Rosenkavalier Suite

- Approved pre-scheduled Memorial Services will be held. Future requests for Memorial Services will be denied at this time.

- Chaplain services will continue as planned
Activities

• Events previously open to outside community members will be cancelled (sanction bridge club, Osher Classes, etc.)

• Events that involve outside performers/speakers/volunteers will be cancelled

• The State Capitol Tour & Lunch scheduled for March 31st will be cancelled

• The following activities for HRC, AL & MS will be cancelled:
  March 17-Lunch outing to Ruby Tuesdays
  March 20-Shopping excursion to Belk’s
  March 27-Scenic Drive
  March 31-Scenic Drive

Future Updates will be communicated via: A Week At A Glance TV Channel 5, K-4 Connect Kiosks, Resident Website.
**Paper flyers will be used only for critical information**
Marketing

- Will be available for phone inquiries
- Will not be conducting tours until further notice
- Incoming residents will be screened prior to moving in

Bank, Beauty Shops & Store

Beauty Shop will not service non-residents
No other interruption of services at this time
(May Be Subject to Change)
• Staff will enter Williamsburg Landing via the back gate
• Staff is expected to work their normal schedule
• Staff is encouraged not to use unnecessary PTO
• Staff should not report to work if ill
• All staff will be reminded to comply with HIPAA laws
Outside Services & Media Inquiries

• If you have any services provided by individuals, family or outside organizations, please make us aware so we can be prepared should these services not become available to you. Contact person: Nancy Barhite, Senior Director of Home & Community Based Services at 253-9673

• If you plan to be away from home for an overnight, please let Security know.

Media Inquiries

Please direct all media inquiries to

Lisa Bates, CMO or Greg Storer, President & CEO
757-565-6505
Let’s Work Together
to
Keep
Williamsburg Landing Residents, Staff and Loved Ones Healthy and Strong!